



Supplier Selection and Audit Policy

inVentiv Health Clinical (iHC) is committed to reducing costs, ensuring business continuity, complying with all applicable regulatory requirements, providing quality service to its clients while acting as a responsible citizen.

To achieve these objectives, iHC controls the selection process for strategic suppliers and conducts periodic audits to ensure suppliers continue to meet the requirements of iHC. iHC may also conduct supplier audits on behalf of its clients.

iHC will document, measure, and periodically review the supplier's quality system by performing vendor audits to verify documentation accuracy, service levels and performance, including validation, materials control (receipt, handling and shipping of samples and components, equipment, and supplies), specifications, information processing procedures, test methods, labeling and package control, change control, and vendor and supplier approval processes and practices, as applicable.

To this end, iHC will process and audit potential and current suppliers in the following areas to ensure the supplier:

- Provides strategic value to iHC, its clients and our affiliates including measures of reliability, quality, value for money, service levels, quality of communication and financial security.
- Has sufficient resources, including human resources, information systems and raw materials to provide quality service at an appropriate value.
- Designs and operates its facilities and processes to ensure compliance with applicable regulations, directives and guidelines worldwide.
- Maintains expertise in GCP, GLP and ICH, as applicable and other job skills impacting quality through ongoing training programs, including the training of employees to meet iHC's requirements.
- Has the ability to optimize the iHC's supply chain goals and meet global supply needs.
- Can contribute to the improvement of our sustainable business practices from an environmental, economic and societal perspective (for example, offers recycling programs), as applicable.